



Dear Schrock Entra Customer,

Congratulations on your selection of Schrock Entra cabinetry in Alabaster, Brie, or Limestone painted finish. Because of its unique characteristics, this finish is quite different from other cabinetry finishes you may be familiar with. Your satisfaction is important to Schrock Entra, and we want you to fully understand the characteristics that make painted finishes so distinctive.

It is important to realize that the beauty of wood cabinetry comes from the natural qualities of wood itself. Schrock Entra utilizes only select solid hardwoods and hardwood veneers. The beauty of these genuine woods lies in the variation of the grain. The textures of those natural grain patterns often remain visible with paint finish and should be accepted as inherent characteristics when selecting painted cabinetry.

On wood products, normal movement is typical due to changes in climatic conditions; this will cause hairline cracks at stile and rail and panel joints. This hairline cracking is a normal characteristic of painted finishes and will not be considered a reason for product replacement. Over time, there may be a slight color shift in the paint finish due to the continued exposure to natural and artificial light sources. We mention these characteristics because neither Schrock Entra nor your Schrock Entra dealer can be responsible for these conditions and variations.

Accordingly, we ask that the following agreement be signed for Paint Finish orders.

I have read the foregoing and find the characteristic variations of wood with painted finish are desirable. As such, I agree not to hold Schrock Entra and/or the Schrock Entra dealer listed below responsible in the event that these characteristics are later found by me to be less desirable than I had expected.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Dealer Signature

\_\_\_\_\_  
Customer Name (please print)

\_\_\_\_\_  
Dealer Name (please print)

\_\_\_\_\_  
Dealer Purchase Order Number

